

**PROGRESS MADE IN RESPECT OF IMPROVEMENTS IDENTIFIED THROUGH THE REVIEW OF  
THE ANNUAL GOVERNANCE STATEMENT 2019/20**

CIPFA/SOLACE Principle	Improvement	Owner	Target Completion	Status Update January 2021
<b>D: Determining the interventions necessary to optimise the achievement of the intended outcomes</b>	Review service and financial planning timetable	Head of Finance	June 2021	Review will be undertaken at the end of the service and financial planning timetable for 2021/22. Improvement is therefore on track for implementation by target date.
<b>E: Developing the entity's capacity, including the capability of its leadership and the individuals within it</b>	Review the effectiveness of the current arrangements for managing assets	Head of Customer Services, Corporate Property and Assets	September 2021	The Property services team has undergone an external review to understand any areas of improvement and opportunity within the service (Q2 2020/21). Following the review a live project is now in place, with external support, to deliver an improvement programme over Q3-Q4 2020/21. This work will lead to a more robust approach to asset management.
	Develop organisational requirements for benchmarking of services <i>(carried forward from 2018/19)</i>	Head of HR and Organisational Development	March 2021	Improvement on track for implementation by target date.
<b>F: Managing risks and performance through robust internal control and strong public financial management</b>	Develop and implement anti-fraud awareness raising programme <i>(carried forward from 2017/18)</i>	Head of Finance	March 2021	Improvement on track for implementation by target date. Anti-fraud and corruption and anti-money laundering policies refreshed Q2 2020/21.
	Procure new finance system <i>(carried forward from 2017/18)</i>	Head of Finance	March 2021	<b>Complete</b> Contract for new finance system awarded.